



Section 9 - Transfers and Exchanges:

Transfers

As an existing resident of the Association, your accommodation may no longer be suitable for your needs.

Should this be the case you may be eligible for a transfer to a more suitable property.

Transfer applications will be assessed relative to the needs of existing applicants on the waiting list. However, additional points are awarded to transfer applicants in recognition of the Association's aim to assist existing residents.

Should you wish to apply for a transfer to another property you should contact your Housing Officer or Customer Services.

Mutual Exchange

As a resident of the Association you have the legal right to exchange with the resident of another Registered Social Landlord or local authority.

This option is available in addition to a transfer application.

Permission to exchange can only be withheld in certain circumstances and your application must be processed within 42 days of receipt.

Most local authority housing departments keep a mutual exchange register on which you can be included.

Should you wish to be considered for a mutual exchange, please contact your Housing Officer who will be happy to advise you accordingly.

UNDER NO CIRCUMSTANCES SHOULD YOU MAKE REMOVAL ARRANGEMENTS BEFORE GETTING THE WRITTEN CONSENT OF THE ASSOCIATION.